

# Shareholder information

## Financial calendar

Trading update – 19 July 2016  
Annual General Meeting – 21 July 2016

## Dividend dates

Ex-dividend date – 30 June 2016  
Record date – 1 July 2016  
Payment date – 29 July 2016

## Shareholder information online

The Company's registrars, Equiniti, are able to notify shareholders by email of the availability of an electronic version of shareholder information.

Whenever new shareholder information becomes available, such as the Company's half year and full year results, Equiniti will notify you by email and you will be able to access, read and print documents at your own convenience.

To take advantage of this service for future communications, please go to [www.shareview.co.uk](http://www.shareview.co.uk) and select 'Shareholder Services', where full details of the shareholder portfolio service are provided. When registering for this service, you will need to have your 11-digit shareholder reference number to hand, which is shown on your dividend tax voucher, share certificate or form of proxy.

Should you change your mind at a later date, you may amend your request to receive electronic communication by entering your shareview portfolio online and amending your preferred method of communication from 'email' to 'post'.

## Shareholder fraud

Fraudsters use persuasive and high-pressure tactics to lure investors into scams. They may offer to sell shares that turn out to be worthless or non-existent, or to buy shares at an inflated price in return for an upfront payment. While high profits are promised, if you buy or sell shares in this way, you will probably lose your money.

5,000 people contact the Financial Conduct Authority (FCA) about share fraud each year, with victims losing an average of £20,000. If you are approached by fraudsters please tell the FCA using the share fraud reporting form at [www.fca.org.uk/scams](http://www.fca.org.uk/scams), where you can find out more about investment scams. You can also call the FCA Consumer Helpline on 0800 111 6768. If you have already paid money to share fraudsters you should contact Action Fraud on 0300 123 2040.

## Advisers

### Corporate Brokers and Financial Advisers

Barclays Bank plc, The North Colonnade, London, E14 4BB

Bank of America Merrill Lynch, 2 King Edward Street, London, EC1A 1HQ

### Independent Auditor

KPMG LLP, 15 Canada Square, London E14 5GL

### Trustee of The Royal Mail Share Incentive Plan

Equiniti Share Plan Trustees Limited, Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA  
[www.royalmailemployeeeshares.co.uk](http://www.royalmailemployeeeshares.co.uk)  
Tel: 0800 012 1213

## Information for investors

Information for investors is provided on the internet as part of the Group's website which can be found at:  
[www.royalmailgroup.com/investor-centre](http://www.royalmailgroup.com/investor-centre).

## Investor enquiries

Enquiries can be directed via our website or by contacting:

## Registrars

Equiniti

Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA  
[www.shareview.co.uk](http://www.shareview.co.uk)

Tel: 0371 384 2656 (from outside the UK: +44 (0)121 415 7086)

Lines are open 8.30am to 5.30pm UK time, Monday to Friday, excluding public holidays in England and Wales.

## Registered office

Royal Mail plc  
100 Victoria Embankment  
London EC4Y 0HQ  
Registered in England and Wales  
Company number 08680755

## Corporate websites

Information made available on the Group's websites does not, and is not intended to, form part of these Results.

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